



REPUTE FAQ

HOW TO REMOVE TERMINAL SERVER RESTRICTION FROM NETWORK LICENCE KEY

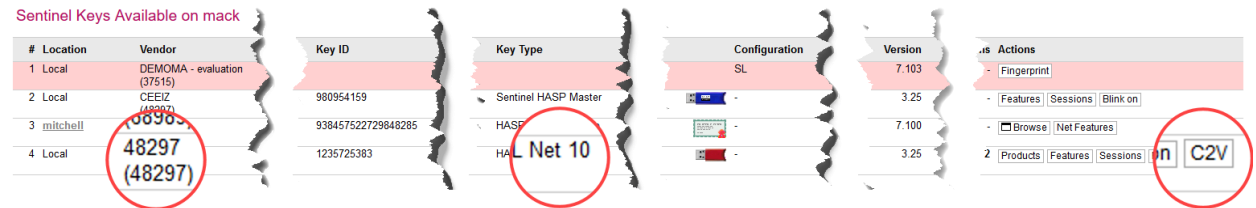
1. On the server where your network licence key is attached, display the Sentinel Admin Control Centre (ACC) by typing the following into your browser:

<http://localhost:1947>

2. On the Options menu, click **Configuration** and tick 'Generate C2V file for HASP key'.



3. On the Options menu, click on **Sentinel Keys** and find the HASP HL **Net 10** key that is listed against Geocentrix (**Vendor 48297**).



4. Click on the **C2V** button (under the heading **Actions**) for the Geocentrix key.
5. On the next page, click on the **Create C2V File** button and save the file to a temporary location on your computer. Please use the default file name provided (e.g. "4827_288944591.c2v").
6. Send this C2V ('Customer-to-Vendor') file via email to support@geocentrix.co.uk, with the subject 'Request for removal of terminal server restriction'.
7. Close your browser while you wait for Geocentrix to respond via email ...
8. ... When we reply, save the attached V2C ('Vendor-to-Customer') file to your computer.
9. Re-open the Sentinel Admin Control Centre and, on the Options menu, click **Update/Attach**.
10. Click on the **Browse** button, navigate to your saved V2C file, select the file, and click **Open**.

Apply File

Select a V2C, V2CP, H2R, R2H, H2H or ID file:

Browse...

No file selected.

Apply File

Cancel

11. Click on the **Apply File** button. A message will appear to confirm that the upgrade has been successful.
12. Delete the V2C file from your computer. (It can only be used once.)

If you need further help, please contact Geocentrix Technical Support (email address below).